



## Windows Vista Workaround

### Symptom:

Users are unable to install or run RxPertise 7.0 on a Microsoft Windows Vista based computer.

### Cause:

Windows Vista is currently an unsupported operating system (OS) for RxPertise v7.0 and prior releases. Managed Health Care Associates, Inc. (MHA) will release a future version of RxPertise sometime in the first quarter of 2008 that is compatible with all 32-bit versions of Windows Vista. Until then, it is best to refrain from installing and/or using any version of RxPertise on any edition of Windows Vista.

### Workaround

This article describes how to run RxPertise 7.0 on Windows Vista in a single user environment. The end user needs to have administrative permissions in order to attempt the workaround.

**REMINDER:** *Please be advised that users running RxPertise on Windows Vista will not be supported in any fashion.*

### Applies to the following Windows Vista Editions Only:

Windows Vista Home Basic (32-bit)

Windows Vista Home Premium (32-bit)

Windows Vista Business (32-bit)

Windows Vista Ultimate (32-bit)

*Windows Vista Enterprise (32-bit) requires administrative privileges to take advantage of this workaround, since users would otherwise not be able to disable User Access Control.*

### Summary:

**UAC or User Access Control** is a new feature of Windows Vista that is meant to enhance the security of your system. Each time an application is installed or whenever an important system change is made by the user or by a running process, the screen is blacked out and temporarily disabled and a dialog is shown with the choices to allow or deny the action.

If the logged user is not an administrator, Windows Vista will also ask for the administrator password. While this helps keeping your system safer from threats, it can also be very annoying and sometimes confusing for installation routines such as RxPertise.



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## Resolution: **Disable UAC**

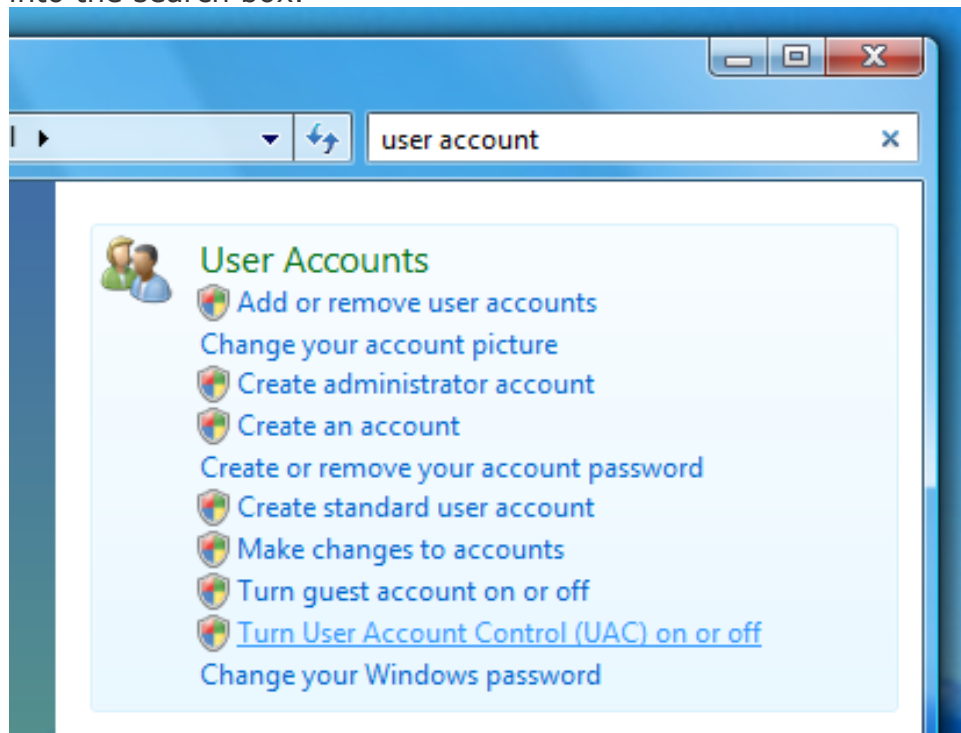
In this guide we will show you how to disable this feature of Windows Vista to install and run RxPertise 7.0.

*Before we start, we must remind you that disabling UAC is not recommended by MHA, RxPertise, or Microsoft because it can expose your computer and those connected to your network to viruses, worms, hackers, and other security threats. If you still choose to disable this feature please make sure you have proper security in place for your system and know that you are performing this at your own risk.*

## Installation of RxPertise 7.0:

To install RxPertise 7.0 on Windows Vista we need to disable UAC, Please follow the below mentioned steps:

1. For disabling UAC, Open up Control Panel, and type in user account into the search box.





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2. You'll see the link for "Turn User Account Control (UAC) on or off". Click it.



3. Uncheck the box, Click Ok and reboot your computer.
4. After restarting the computer, run Setup.exe from RxPertise 7.0 Installation CD to install RxPertise 7.0 and proceed with Installation.
5. After installing RxPertise 7.0, Please repeat for enabling UAC, Please repeat Step 1 and Step 2
6. Check the "Use User Account Control (UAC) to help protect your computer", click OK and reboot your computer

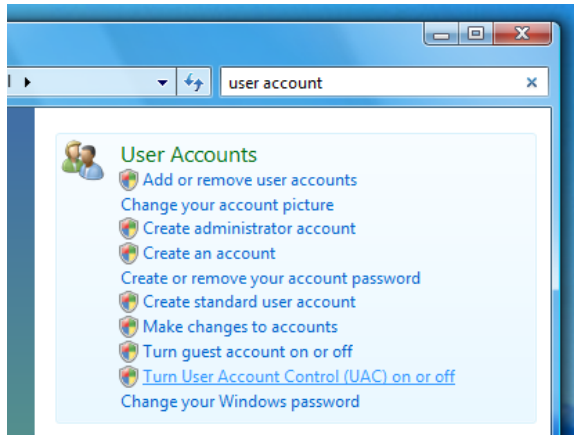
### Using RxPertise 7.0 in Windows Vista:

For using RxPertise 7.0 in Windows Vista, we need to disable UAC, Please follow the below mentioned steps:



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1. For disabling UAC, Open up Control Panel, and type in user account into the search box.



2. You'll see the link for "Turn User Account Control (UAC) on or off". Click it.



3. Uncheck the box, Click Ok and reboot your computer.
4. After restarting the computer, Please run RxPertise 7.0 using Shortcut in the desktop or using Start -> Programs -> Rxpertise 7.0
5. After completed using RxPertise 7.0, Please enable UAC by repeating Step (1) and (2)
6. Check the "Use User Account Control (UAC) to help protect your computer", click OK and reboot your computer