

# ***RxPertise™***

***Consulting Software***

***Version 8.5***

***Hotfix 003 Instructions for Use***



The RxPertise 8.5 Hotfix 3 is a patch that addresses minor issues that may arise when using RxPertise 8.5.

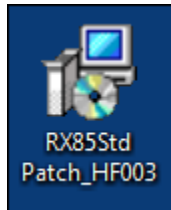
**Please note: After the hotfix is applied, your databases must be upgraded to the current version and will appear under the “Upgrade Database” tab on the RxPertise startup screen. Once each database is upgraded it will later appear on the “Open” tab as usual.**

Please follow the instructions below on how to obtain and successfully apply this hotfix.

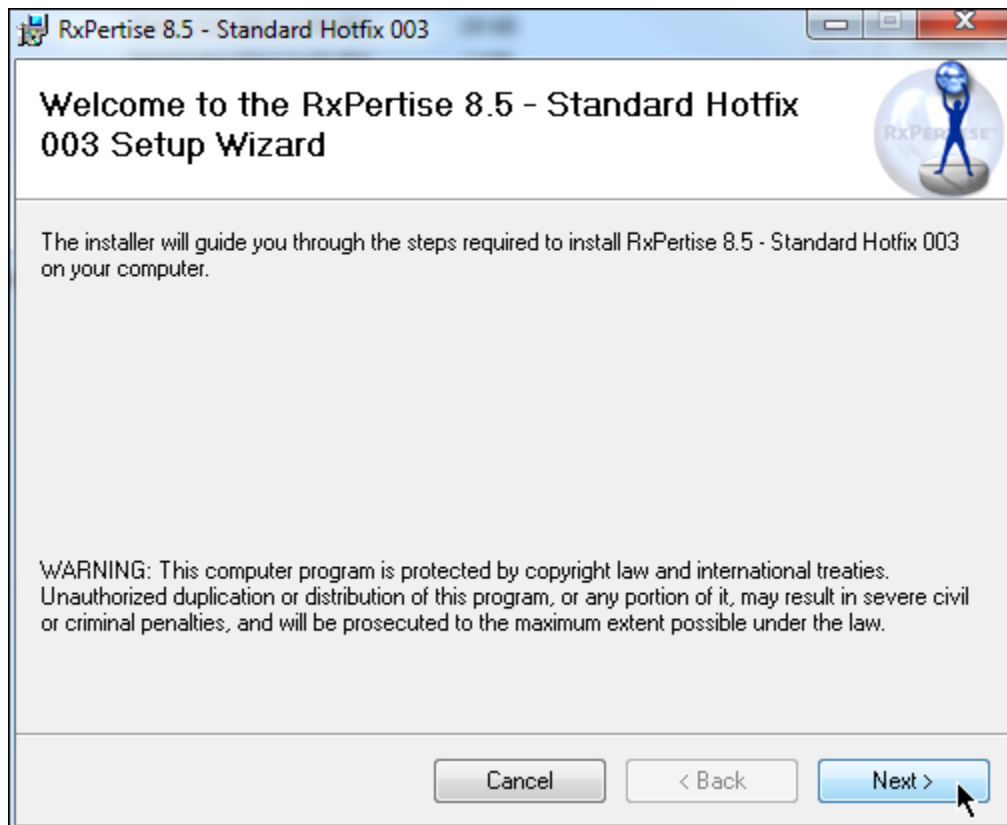
# **RxPertise™ Consulting Software Version 8.5**

## **Hotfix 003 Instructions for Use**

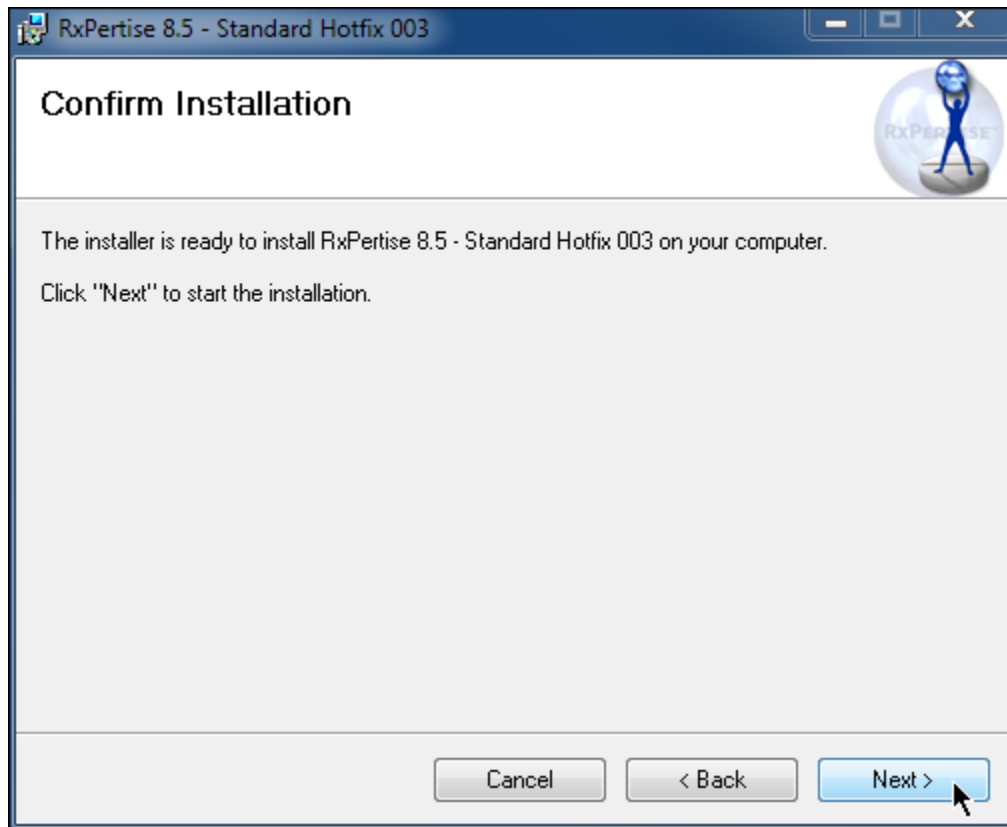
1. Be sure to have a good internet connection - a broadband connection obtained via a LAN cable or Wi-Fi network is best. An internet connection obtained via an “air-card” may not be reliable enough to complete the download.
2. To obtain the RxPertise 8.5 Hotfix 003 Installation file, go to [www.RxPertise.com](http://www.RxPertise.com). On the left side of the web page click on the ‘Downloads’ button. On the Downloads page you will see the Version 8.5 downloads section:
3. Click on the link for the **RxPertise Version 8.5 Hotfix 3** installation file and you will be taken to the download links. Here, click on the link for the hotfix installation file to begin the download. When prompted, enter your Product ID code and click ‘Download’. **Depending on your browser, you may see a prompt at the top or at the bottom of your browser window appear, prior to the download, which will require you to authorize the download and choose whether you’d like to Run or Save the file.** Choose to save the installation file to a convenient place on your computer, such as the Desktop.
4. Once the Installation File is obtained and saved from the RxPertise website, click on its icon to begin the installation:



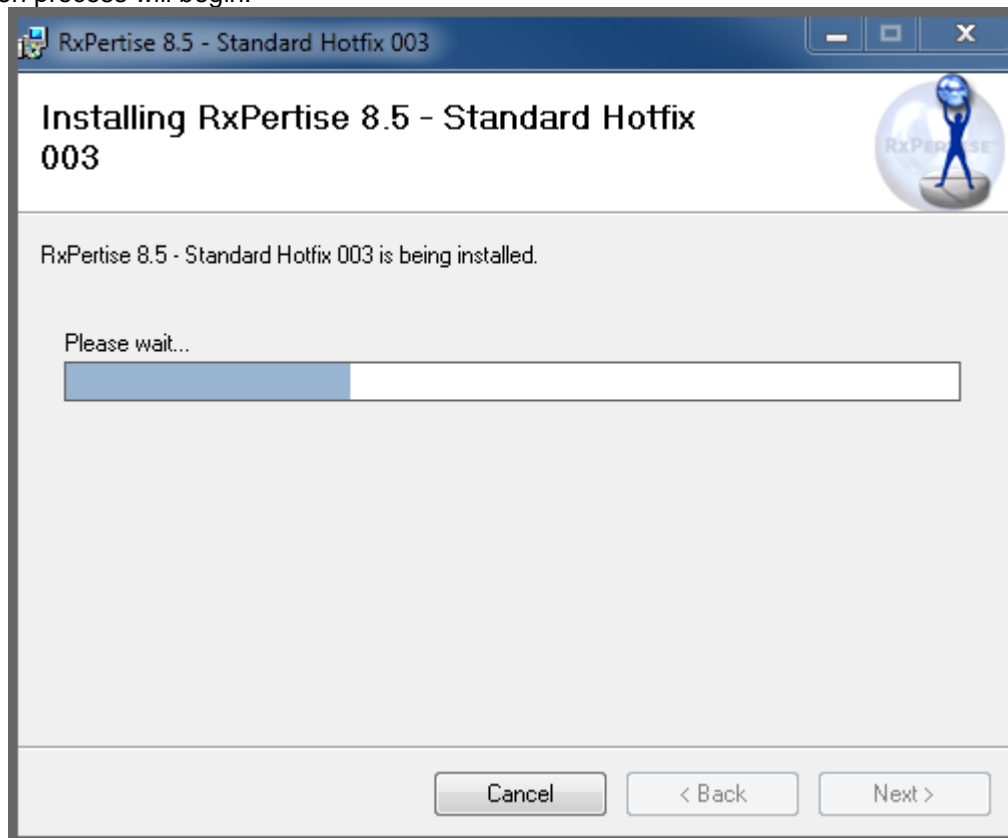
5. The ‘Setup Wizard’ window will appear. Click ‘Next’ to continue:



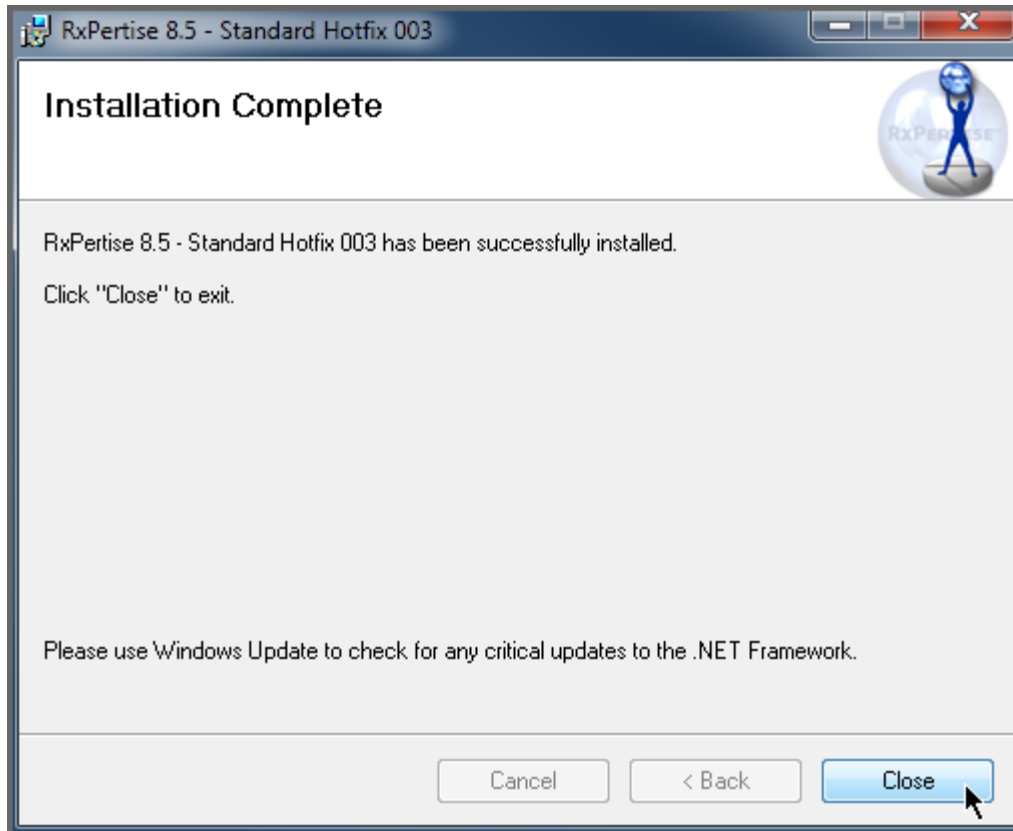
6. The 'Confirm Installation' window will appear. Click 'Next' to continue:



7. The Installation process will begin:

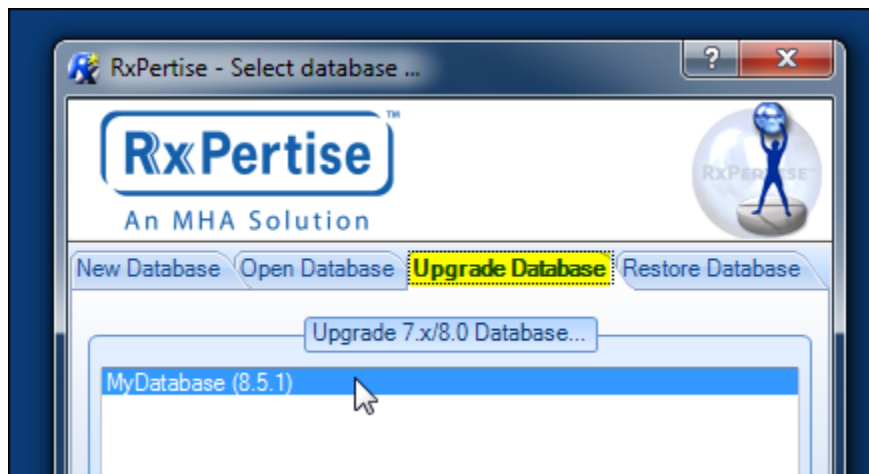


8. When completed, the 'Installation Complete window will appear:



Click 'Close' to exit and complete the update.

**PLEASE NOTE:** After applying the hotfix, your databases will no longer appear on the 'Open Database' tab of the Startup screen, but rather on the 'Upgrade Database' tab:



You may select your databases from this list for upgrade and they will subsequently appear on the 'Open Database' tab as usual.

Issues Addressed by this update *Hotfix 003*:

1. In certain situations, Crystal Reports previewer omits some user selected reports and duplicates others.
2. "Invalid Column Name NDCstatus" error when upgrading 8.0 database to 8.5HF2.
3. Reports/Graphs: Nursing routing checkbox will not remain selected in Routing Options for some reports.
4. Reports/Graphs : When 'Hide Unselected Reports' box is checked, an Object Reference error is thrown when selecting a report in the list
5. "Not a valid RxPertise Common Database" error when 8.0 Common database is transferred to 8.5HF2 Common database
6. Import of Pharmacy Data file that contains invalid characters at the beginning of a line crashes RxPertise
7. Improper import of Pharmacy Data file when Resident Center ID is different from Resident Recommendation center ID
8. Object Reference Error thrown when Clicking the Cancel button in the Transfer Resident Center popup

This Hotfix also cumulatively addresses issues addressed in previous version .8.5 updates *Hotfix 002* and *Hotfix 001*:

*Hotfix 002*

1. Error when transferring a large number of residents between care centers.
2. MRR-MD Telephone Template included a comma in the room number if it contained 4 digits or more.
3. Changes in Common Database to include Status column for filtering active and inactive NDCs. Allows proper function of Monograph and Interaction lookup.
4. Monograph, Medication and Formulary Updaters now based on SQL backups.
5. MRR-Nursing report Routing options displays "Nursing" checkbox as marked for inclusion in all MRR-Nursing Reports.
6. Maintenance Start and End dates displayed in 'About' UI.
7. Maintenance End date validation added to Monograph, Medication and Formulary Updaters.
8. Messages added to alert clients of upcoming Maintenance End Date.
9. 'Cannot Access Disposed Object' error appearing under certain circumstances when using Spellcheck in a Recommendation.
10. Added ability to collect and email error log files to RxPertise Support directly from Help menu.

*Hotfix 001*

1. In Options, support added to the Consultant tab for a Company Name containing an apostrophe.
2. Fixed error thrown when checking interactions on Medications with no GPI.
3. Addressed „System Out Of Memory" Exception and other memory errors thrown when performing a backup.
4. Addressed „Installation Path" and other errors when using Medication or Monograph Updaters.
5. Fixed backup errors that occurred during upgrade of database.
6. Revised Tool Tip for the "Comments" section of the Care Center > Resident grid.
7. Resolved issues involving Black Box medications when setting colors in Med Orders grid.
8. Fixed Risk Rating filter issue when using "View All Interactions" function.
9. Fixed error thrown when saving values from the Creatinine Clearance calculator.
10. Fixed issue where text was displayed incorrectly in the Recommendation Description text box.
11. Revised Tools > Options and affected reports to reflect the name change of OSCAR data to CASPER data.
12. Addressed error thrown in Residents Compact View when adding a „No Recommendation" via the Context Menu.
13. Fixed errors thrown if License Manager URL could not be resolved when opening or updating program.
14. Fixed error occurring when performing a Medication Lookup.
15. Revised Tab Key order in Report Options to include Print, Preview, Save Settings and Close.
16. Ctrl-A functionality restored in HTML text boxes. Ctrl-B added as New Care Center shortcut.
17. Revised handling of 8.5 Monograph and Med updaters when 8.5 common database restored by 8.0 application.
18. Restored Print Button functionality for Aggregate Reports and Graphs.
19. Addressed „Database Name Already Exists" Error when restoring Common Database from start page.
20. Addressed issue with unusually slow Pharmacy Data Import from a Rescot data file.
21. Revised Drug Interaction and Monograph interface to utilize a Tree View for better performance.